**Sandy’s Interview Questions after Observation**

**1. How did you find your overall experience with the interface?**

It was pretty easy to use. I was able to navigate to everything pretty well.

**2. Would you be interested in using (or more willing to use) the functionalities if they were**

**implemented in Connect?**

The functionalities we test was the one where we were able to add extra people, and go to the History...

That would be a lot easier because what they are doing now is they are putting everything onto the server and you have to use terminals and everything and it’s a big pain. So if you have something like this it would be a lot better for interface.

**3. How did you find each particular feature (interviewer: please go over EACH feature)?**

**- left sidebar**

it was pretty easy to use

**- vertical tabs**

it’s straightforward

**- deleting links in previous course year**

what would probably be useful is that if I pretty the “x”, it would say “Are you sure you want to delete something?” so it would be a bit less scary.

**- adding/ deleting ownership**

very straightforward. Would appreciate if there was a confirmation sign. But other than that everything is fine.

**- modifying a question (in test)**

- adding question templates

- saving a version of the test

**4. Are these features useful in moving you towards the context of Connect?**

I use Connect to grab the file from previous courses. I think that’s very useful and it’s not currently supported by Vista or Connect. And I would use that a lot. But other than that, I wouldn’t use those existing functionality of Connect. They use forums and everything but I don’t really use that.

All I use Connect for is to grab files and checking grades, but other than that, that’s all I use Connect for. So I would use the functionality of grabbing the files (from previous courses or from my own courses). I would definitely use the function if it was implemented.

**5. If not then why are you reluctant? What particularly is the issue with connect and it's features?**

For most courses, they’ve got Piazza and they’ve got Connect discussion. Nobody goes on Connect discussion and everybody goes on Piazza, that’s why I go to Piazza for the chat and the posts. For any given course, the only thing I would do is to check grades and grab files. I use Connect to grab the files from and Piazza for the forum.

If people started to use Connect for discussion I would probably use Connect too. I only used the discussion forum of Connect once because I had to post some link because there’s nowhere else to post it. As a student, I would always use the network that’s bigger.

**6. What other improvements would you like?**

What I would think would be useful is to have a “download all” button so I something to go recursively to download all files to my local disk. I like to keep all the files to my local disk. Say I want to download all files and exams for CPSC 344 W Term 1, it would be great to have a download all button in the subdirectory.

**7. What do you think are the most important features for such a system? What do you expect to do with Connect?**

1. Grab files

2. Post questions

3. See my grade

I think any other feature would be feature creep, too much feature. In my opinion, Connect should focus on that three things and get rid of everything else.

**Interview Questions after Observation**

**1. How did you find your overall experience with the interface?**

It was really good. I actually like the UI a lot, it was easy to find stuff and it was easy to find things, and it also looks very nice. I’m not a professor at this stage so I’m not sure how Connect would work. But this is certainly a very user-friendly interface.

**2. Would you be interested in using (or more willing to use) the functionalities if they were implemented in Connect?**

Of course.

**3. How did you find each particular feature (interviewer: please go over EACH feature)?**

**- left sidebar**

It was good. Except that if I use the “back” button, will it also bring me back? (Yes) Ok, then it was great!

**- vertical tabs**

That was also good

**- deleting links in previous course year**

I really like this one, it was so easy.

**- adding/ deleting ownership**

This was also very easy especially with that “X” and adding was also quite easy.

(Would you like to have a pop up confirming your deletion?) Yes, I would like that.

**- modifying a question (in test)**

It was also very easy to do

**- adding question templates**

Yes just one click, that’s good. First I was thinking about maybe drag-and-drop, but then I saw the checkbox.

**- saving a version of the test**

I was confused a bit. I didn’t know that after clicking “next” I would go to a summary page.

**4. Are these features useful in moving you towards the context of Connect?**

Yes of course!

**5. If not then why are you reluctant? What particularly is the issue with connect and it's features?**

I mean for the “next” button in test, maybe you could change it to something like “view summary”.

**6. What other improvements would you like?**

[in summary page] If I were a test creator, I would like to see a preview of the entire test. Instead of labels and stuff, I want to see the actual question. When I add the third choice, was it really added?

**7. What do you think are the most important features for such a system? What do you expect to do with Connect?**

For me it would be putting the marks online. I can remember with Vista it was a pain, it took me hours to put maybe... 20 marks online. What I would like with Connect would be making the process of posting marks easier.